

Welch Allyn Partners in CareSM Biomed Partnership Program Connex[®] Spot Monitor

A program built to empower biomed with the training, repair parts and support resources needed to keep devices in house and in service

The Welch Allyn Biomed Partnership Program is designed to maximize your ability to perform high-quality service, repair and calibration quickly and cost effectively—to help you ensure every device is functioning safely and reliably while reinforcing your facility’s investment.



With the Welch Allyn Biomed Partnership Program, you will receive:

- **OEM Replacement Parts and Service Kits**—Delivered at no cost, and expedited to your facility for fast, factory-grade repairs
- **Comprehensive Accessory Protection**—Major accessories eligible for replacement if damaged or broken—one per year, per device
- **Coverage of Accidental Damage**—Factory repair or service parts for devices damaged during fast-paced everyday use
- **Credits for Online Technical Service Training**—Each Welch Allyn device covered in your site’s program earns credit redeemable toward Certified Technical Service Training. Ten credits earns one free online training course.
- **Priority Response Time**—Service calls returned by a Welch Allyn support specialist within four business hours
- **Loaner Unit Coverage**—Back-up devices provided free of charge, if and when needed, to help eliminate gaps in service during repairs
- **Software Updates**—Upon release, gain access to bug fixes and minor improvements

The Partners in Care program covers services such as calibration fees, loaner fees and certain repair costs—potentially saving you hundreds of dollars per service per device.

Program Options for the Connex Spot Monitor:

Material Number	Description
S2-CSM	CSM, BIOMED PARTNER PROGRAM, 1 YEAR
S2-CSM-2	CSM, BIOMED PARTNER PROGRAM, 2 YEAR
S2-CSM-5	CSM, BIOMED PARTNER PROGRAM, 5 YEAR

See the reverse side for a complete list of covered accessories.

Accessories Covered with Partners in Care:

	Material Number	Description
SpO ₂ Accessories	Masimo®	
	LNCS-DCI	Masimo LNCS Reusable Finger Clip Probe Adult
	LNCS-DCIP	Masimo LNCS Reusable Finger Clip Probe Pediatric
	LNC-4	Masimo LNCS 4' Cable with MINI-D Connector
	LNC-10	Masimo LNCS 10' Cable with MINI-D Connector
	LNCS-TC-I	Masimo LNCS Reusable Ear Sensor
	Nellcor®	
	DS-100A	Covidien® DuraSensor® Adult Oxygen Transducer
	DOC-10	Covidien Extension Cable (10 ft)
	DOC-4	Covidien Extension Cable (4 ft)
	D-YSE	Covidien Ear Clip (use with Dura-Y® Sensor)
	D-YSPD	Covidien PediCheck® Pediatric Spot Check (use with Dura-Y Sensor)
	Nonin	
	3278-010	Nonin Reusable Sensor Adult (2 m)
	2360-010	Nonin Reusable Sensor Pediatric (2 m)
	6083-001	Nonin Extension Cable (1 m)
6083-003	Nonin Extension Cable (3 m)	
Thermometry	SureTemp®	
	02895-000	Oral Temperature Probe and Well (9' / 2.7 m)
	02895-100	Rectal Temperature Probe and Well (9' / 2.7 m)
	02894-0000	Oral Probe Well (blue)
	02894-1000	Rectal Probe Well (red)
	Braun	
	104894	PRO6000 Rechargeable Battery
06000-200	Braun PRO6000	
Batteries and Power Accessories	BATT22	2-Cell Lithium-Ion Battery, Single Pack
	BATT99	9-Cell Lithium-Ion Battery, Single Pack (used in Accessory Power Management (APM) mobile stand)
	PWCD-B	Line Cord B, North America
	7000-PS	Connex Spot 35-Watt Power Supply
Barcode Scanner	7000-916HS	Welch Allyn HS-1 2D Barcode Scanner with Holster
Other Accessories	6000-NC	VSM 6000 Nurse Call Cable

Coverage Comparison Versus the Standard Warranty:

	Standard Warranty	Partners in Care Biomed Partnership Program Coverage
Term (Years)	2	1, 2, 5
Repair Parts and Service Kits	Yes	Yes
Online Technical Training & Certification		Each device earns 1 credit redeemable toward online training
Accessory Protection		Yes
Accidental Damage Protection		Yes
Loaner Device		Yes
Free Shipping		Yes
Priority Hotline Support		Yes

Visit www.welchallyn.com/services for more information and for a complete listing of Partners in Care programs available on a range of Welch Allyn products.